

JobsPlus Update Installation Instructions

From time to time updates for the JobsPlus software will become available on the www.jobsplus.net.au website for you to download. This document will detail how to apply this update to the current version of JobsPlus that you are running.

Determining if there is an update for JobsPlus for you to download.

In the support section of the www.jobsplus.net.au website you will see the files that can be downloaded. There are files for both the single and multi user editions of JobsPlus and it is important that you download the correct update for the edition of JobsPlus that you have. The multi user update will not run on the single user edition of JobsPlus and similarly the single user update will not run on the multi user edition of JobsPlus.

In order to determine if there is a new update on the website, will you need to check the version of JobsPlus that you currently have. You will need to open the About screen in JobsPlus and make a note of the Build Version of JobsPlus.

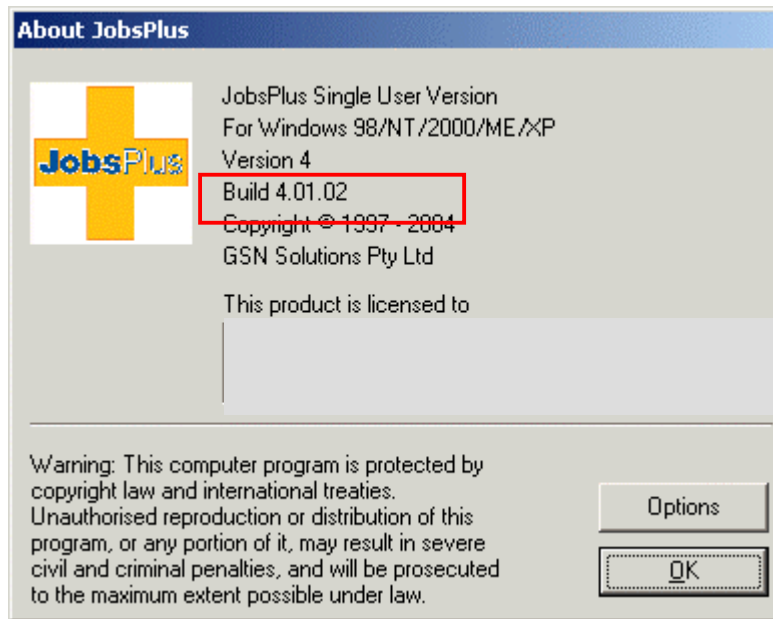
Single User

- Start JobsPlus and login
- Click on the Help menu option at the very top of the JobsPlus screen
- Select the About option and the screen shown below will be displayed

Multi User

- Start JobsPlus client on one of the computers and login
- Click on the Help menu option at the very top of the JobsPlus screen
- Select the About option and the screen shown below will be displayed

About screen



The area highlighted above shows where you find the current build version that you are running of JobsPlus. In the example above the build version is 4.01.02. In order for an update to be available, the build version must be greater than 4.01.02, for example 4.01.03, 4.01.10, 4.02.00 etc.

The updates that can be downloaded from the website will say something like “JobsPlus Single User - Update to version 4.01.09”. In this case there is an update available as 4.01.09 is greater than the current version of 4.01.02.

What Changes are there in the update?

The changes that are included in each version is detailed on the website under the area where you download the new files from. This section will detail the changes from one update version to the next.

The changes in the updates are accumulative meaning that changes made in an earlier update are also included in the later one, ie all of the changes made in version 4.01.02 are also included in version 4.01.04. All of the changes made in version 4.01.05 also include the changes made in version 4.01.02 and 4.01.04.

When you download an update you do not have a choice of which version of download. Only the latest version can be downloaded and this will include all of the changes listed on the website for all of the versions.

Files to download:

Single User version

There is only one file to download from the website for the single user version of JobsPlus, this file will be called:

JobsPlus Single User – Update to version 4.xx.xx.

Multi User version

There are two files to download from the website for the multi user version of JobsPlus, one for the client computers and the other for the Server computer. Both of these updated must be downloaded. These files are called:

JobsPlus Multi User Client – Update to version 4.xx.xx.

JobsPlus Multi User Server – Update to version 4.xx.xx.

Click on the file(s) that you need to download from the website and save them to your computer. Remember where you saved the file(s) to as you will need them in order to update JobsPlus.

Running the Updates

In order to update JobsPlus make you will need to close out of JobsPlus. If you are running the multi user edition of JobsPlus, you will also need to exit out of the JobsPlus Server program.

Single User

On the computer that you run JobsPlus on you will need to run the Single_User_Update.exe file that you downloaded from the internet. Follow the prompts on the screen and your JobsPlus software will be updated.

Multi User

There are two updated for the multi user edition of JobsPlus. You will need to run the client update on all of the computers that you run the JobsPlus client program on and the server update on the computer that you run the JobsPlus Server program on.

Client Update

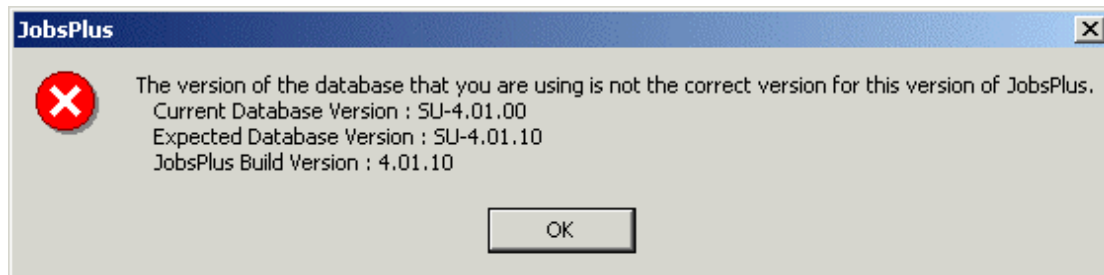
On all the computers that you run JobsPlus on you will need to run the client Multi_User_Client_Update.exe file that you downloaded from the internet. Follow the prompts on the screen and your JobsPlus software will be updated.

Server Update

On the computer that you run the JobsPlus Server program on you will need to run the server Multi_User_Server_Update.exe file that you downloaded from the internet. Follow the prompts on the screen and your JobsPlus software will be updated.

Sometimes you will need to upgrade your JobsPlus database also as part of the update process. This needs to be done manually as described below.

When you start JobsPlus, if the following message is displayed you will need to upgrade your JobsPlus database



This message is saying that the database version that you have for JobsPlus is not correct for the version of JobsPlus that you have installed. In this case you will need to run the Upgrade Database process for JobsPlus.

Single User

- Close out of the JobsPlus program
- Select Start / Program Files / JobsPlus Single User / Upgrade Database

Multi User

- Close out of the JobsPlus program on all computers
- Goto the computer that you run the JobsPlus Server program on
- Select Start / Program Files / JobsPlus Multi User Server/ Upgrade Database

Update Database

Update Database

Database Location:

Current Version:

NOTE: This process will update the database for JobsPlus
You cannot be using JobsPlus while you are updating the database.

Progress

The upgrade database screen will now be displayed.

- Click on the Search button and locate your JobsPlus database (JobsPlus.mdb)
- Click on the Process button and your database will be upgraded.